

Mobile Maintenance Contract

1. Authorization: This Mobile Maintenance Contract is entered into as of **8th April, 2015** (the "Effective Date") between the Client, _____ and **Lionine Technologies Private Limited located at Office # 106 & 107, First Floor, Cosmos Mary Park Building, Khopat, Kholbad Road, Thane (W) – 400601** as an independent contractor for the specific project of maintaining a custom Mobile. The client hereby authorizes Lionine Technologies Private Limited to access this application with "write permission" for the various files or directories or programs which need to be accessed for this project. This Mobile Maintenance Contract will be valid for a period of 12 months from the Effective Date.

2. Maintenance: Lionine Technologies Private Limited includes the following elements in their Maintenance Contract:

- E-mail consultation (up to 12 hours, per month)
- Content Changes to Application pages. Updates to content of the application pages will be supplied by the client and executed as specified by the client. Changes made on up to maximum 5 pages per month.
- Additional changes and consultation will be charged at our hourly rate of _____
- Addition of up to 1 new page per month. This additional page must be added with the same layout design as previous pages with no additional features added. This page must also NOT affect the main navigation of the application.
- Migration of code to respective stores

3. Changes / Additional work / New Development:

- Any changes over the above set criteria under Maintenance
- Addition of new features
- Revisions to be made to the existing features
- Removal of the existing features
- Bug Fixing

Lionine Technologies Private Limited Team will evaluate client's requirement and formulate a quote and timeline to complete the work based on the documents and instructions client have submitted.

4. Assumptions:

- Email support: Monitored 9:00 A.M. to 5:00 P.M. Monday – Friday
- Emails received outside of office hours will be collected, however no action can be guaranteed until the next working day
- Planned or Emergency Onsite assistance (extra costs apply)
- All custom developed applications will be submitted by SNSEPRO, Lionine Technologies Private Limited to the proper content provider (Google Play, Apple iTunes, etc.) and will be subject to review and release by that provider. Time of application availability is dependent upon the third party provider's review and release of the application and/or content.
- Client agrees that SNSEPRO, Lionine Technologies Private Limited is not responsible for any third party changing their policies, changing their service, denying, revoking, or changing the availability of the application or any feature of the application that affects functionality or usage after the time of the release of the application to them.

5. Third-Party Repairs: If the client or an agent other than SNSEPRO, Lionine Technologies Private Limited attempts updating the client's pages, time to repair such web pages is not included in this maintenance contract. Changes made by any agent other than SNSEPRO, Lionine Technologies Private Limited may not be recovered if repair is needed.

6. Payment of Fees: Invoices for maintenance contracts will be sent out electronically by email on or about the 1st^t of every month. Terms of these invoices are (full payment, including tax, within 30 days from the date of the invoice) to SNSEPRO, Lionine Technologies Private Limited. SNSEPRO, Lionine Technologies Private Limited does not give refunds once this agreement is executed.

7. Warranty: While complete client satisfaction is desired, SNSEPRO, Lionine Technologies Private Limited does not warrant that the functions contained in these application will meet the client's requirements or that the operation of the application will be uninterrupted or error-free. The entire risk as to the quality and performance of the application is with client. In no event will SNSEPRO, Lionine Technologies Private Limited be liable to the client or any third party for any damages, including any lost profits, lost savings or other incidental, consequential or special damages arising out of the operation of or inability to operate these application, even if SNSEPRO, Lionine Technologies Private Limited has been advised of the possibility of such damages. If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

8. Ownership: All completed content/applications/tabs/material/goods will remain the property of SNSEPRO, Lionine Technologies Private Limited until full payment is received and the client understands that SNSEPRO, Lionine Technologies Private Limited will NOT provide the source code, of the application or any work for any reason.

9. Legal Fees & Cost: If Client violates this Contract, he will be responsible to pay SNSEPRO, Lionine Technologies Private Limited any and all reasonable legal fees and costs of suit to enforce this Contract. SNSEPRO, Lionine Technologies Private Limited liability under this Contract for any claim is limited to the amount received from client for the services giving rise to any claim.

The undersigned agrees to the terms of this agreement

On behalf of the Client (Printed name and title):

_____ Date _____
Authorized Signature

On behalf of SNSEPRO, Lionine Technologies Private Limited (Printed name and title)

_____ Date _____
Authorized Signature